



Stock take of Healthy Housing Interventions in the Greater Wellington region

October 2013

The Wellington Regional Healthy Housing Coalition was established in April 2012 and has representation from over 30 organisations in the region with the purpose of enhancing integrated activity for healthy housing. Its mission is to improve access to healthy housing across the region through better integration of coalition members' activities, and strategic problem solving. Its vision is that 'all high health need whanau of the Wellington Region are living in safe and health housing'. The coalition has compiled this stock take to improve knowledge and access to available healthy housing interventions in the region.

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Insulation

Warm-Up New Zealand: Healthy Homes programme

Warm-Up New Zealand: Healthy Homes is a Government programme offering under floor and ceiling insulation and will be delivered through the Energy Efficiency and Conservation Authority (EECA). Budget 2013 allocated \$100 million of operating funding over three years to insulate 46,000 homes nationally. The programme is targeting low-income households, particularly those families with children and high health needs. It will be free for eligible households who meet financial and health criteria.

Eligibility criteria

Applicants must meet at least one of each of the financial and health criteria below:

Financial:

- Home Owner Occupant in the home currently has a Community Services Card or a Community Services Card endorsed SuperGold Card
- Lead tenant currently has a Community Services Card or a Community Services Card endorsed SuperGold Card

OR

- The referral agency confirms that whanau are experiencing financial hardship but do not qualify for a Community Services Card e.g.
 - Getting support from a budgeting service
 - Using food banks or receiving community food parcels
 - Accessing support from WINZ or other organisations

Health:

- One or more of the occupants are under the age of 17 and/or over the age of 65;

OR

- One or more of the occupants are at risk of developing, or have a pre-existing condition, affected by cold, damp housing
Examples: respiratory condition (e.g. asthma, COPD, bronchiectasis, bronchiolitis), rheumatic fever, coronary disease/ heart disease, skin conditions (e.g. eczema, cellulitis), mental health (e.g. depression, anxiety etc), diabetes

The Coalition has designed a referral system to link eligible households to Warm Up New Zealand insulation providers in the region. Click [here](#) to access the application form and a brochure for referral agencies, or visit Regional Public Health website (www.rph.org.nz), go to Public Health Topics - Healthy Housing. Links to the Panui and Application Form can be accessed under Wellington Regional Healthy Housing Coalition.

The following insulation companies provide free insulation to qualifying households as part of this scheme. Landlords may be asked to contribute financially.

Insulation Company	Coverage	Contact
Autex	Pacific homeowners and tenants in Porirua, Wellington and the Hutt Valley.	Nick Rowan EECA Programme Manager Autex Industries Ltd Ph: 09 828 9179 M: 021 804 214 Fax: 049 828 5810 NRowan@autex.co.nz
EnergySmart (Hutt Valley)	Homeowners in Mana (Johnsonville through to Pukerua Bay) and Hutt Valley. Landlords/tenants throughout the Wellington region.	Dave Patchett Unit 2 1-5 Wareham Place Seaview Lower Hutt Ph: 974 5358 dpatchett@energysmart.co.nz
EnergySmart (Wairarapa)	Wairarapa	Lyn Tankersley EnergySmart PO Box 433 Masterton Ph: 06 370 1019 Ltankersley@energysmart.co.nz <i>Mon-Thurs</i>
Right House	Wellington, Porirua, Hutt Valley, Kapiti Coast & Wairarapa	Steve Reck Ph: 0800 744 569 Fax: 04 385 6410 Healthy-Homes@righthouse.co.nz
Sustainability Trust	Wellington City, Porirua, Hutt Valley & Kapiti Coast	Kay Walters Sustainability Trust Ph: 0508 78 78 24 Fax: 04 385 0501 office@sustaintrust.org.nz

Insulation

A full list of ENERGYWISE™ insulation and heating providers is available on the EECA website [here](#). This includes providers that are not part of the Warm Up New Zealand: Healthy Homes programme but can access home Insulation assistance through the Warm Greater Wellington scheme below.

Name	Lead Agency	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
Warm Greater Wellington	Greater Wellington Regional Council and EECA.	Ratepayers are provided a maximum of \$3,900 of financial assistance for home insulation only. It is repaid through a targeted rate over nine years with interest.	<p>All low income households receiving a Warm Up NZ retrofit.</p> <p>All middle and upper income households receiving ceiling and/or under floor insulation from a Warm Up NZ insulation provider</p> <p>Must be an up-to-date ratepayer with a house built prior to 2000.</p>	Greater Wellington	<p>Interest is charged at 7%, over a maximum of nine years.</p> <p>For example: borrowing \$3900 over 9 years totals \$5,270.00 or \$585.00 pa.</p>	<p>Your local council.</p> <p>www.gw.govt.nz/warm-er-gw</p>

Curtain Banks

Name	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
Earth Link	Free curtains to CSC holders. Subsidised rate available for other low income earners.	<p>Low income and families with respiratory conditions.</p> <p>CSC holders: curtains for additional rooms may be available if a family member has a respiratory condition (verified by a Doctor).</p>	Hutt Valley.	<p>Free for CSC.</p> <p>Small charge for others.</p>	<p>Shirley Cressy</p> <p>Ph: 04 567 7111</p> <p>shirley@earthlink.org.nz</p> <p>22 Eastern Hutt Road, Wingate Lower Hutt</p>
Sustainability Trust	Fitted and lined curtains for CSC holders for the lounge. Curtains for bedrooms may be provided for households which suffer health conditions, elderly or families with young children. Runs pop-up Mobile Curtain Banks for accessibility. Also offers alterations and curtains for a fee.	<p>Low income families.</p> <p>CSC holders.</p>	Wellington, Hutt Valley and Porirua.	<p>Free.</p> <p>Closes 1 November and will reopen April 2014.</p>	<p>Curtain Bank Coordinator</p> <p>Ph: 0508 78 78 24 ext. 705</p> <p>curtainbank@sustaintrust.org.nz</p> <p>2 Forrester Lane Central Wellington</p>

Advice, Support and Training

Name	Lead Agency	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
Home Advice	Sustainability Trust.	Provides workshops and education on a range of waste minimisation and energy efficiency topics. Also offers free advice on water, waste, energy and edible gardening. Education centre with model home at Sustainability Trust and housing solutions available for purchase.	Open to all.	Wellington Region.	Free phone advice.	Sustainability Trust Home Advisors Free phone: 0508 78 78 24 Janet: ext. 715 Renee: ext. 714
Wellington Home Energy Savers Programme (WHESP)	Home and Dry and Wellington City Council.	A Home and Dry Assessor will create a household action plan tailored and prioritised according to your needs and budget. The Assessor can install energy efficient light bulbs, low flow shower heads, hot water cylinder wraps and draught stoppers.	Homeowners in the Wellington City Council area.	Wellington.	2 hour initial assessment free to homeowners.	Christopher Berry Business Development Coordinator Home and Dry Ph: 04 477 7134 Fax: 04 477 0264 M: 027 704 9996 enquiries@homeanddry.co.nz
Warm Fuzzies	Sustainability Trust.	Referral based home advice programme for lower income families with housing related health problems. A full home assessment is carried out by an assessor looking at building, maintenance and behaviour. Advice to household and homeowner to make the house warmer, drier and reduce power bills. Liaison with landlords about maintenance as required.	Health referrals. Low income families.	Wellington, Hutt Valley and Porirua.	Free to clients referred by partner health and social service agencies.	Warm Fuzzies Coordinator Free phone: 0508 78 78 24 Miranda: ext. 711

Name	Lead Agency	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
Eco Design Advisor	Hutt City Council. Kapiti Coast District Council. Supported by BRANZ.	Free independent advice on energy (including insulation, heating and power bills), water and material related advice about sustainable and healthy buildings. Annual Eco design Conference. A two hour in-home consultation gives homeowners and/or tenants' ideas about how they can improve their home, from no cost solutions to big picture ideas and technologies.	Home owners, tenants, designers, architects, builders.	Lower Hutt. Kapiti.	Free.	Sarah Fleet (Hutt City) Sarah.Fleet@huttcity.govt.nz Ph: 04 570 6927 Richard Morrison (Kapiti Coast) Richard.Morrison@Kapiticoast.govt.nz Ph: 04 296 4651 www.ecodesignadvisor.org.nz
Tu Kotahi Māori Asthma Trust - Healthy Housing Training	Tu Kotahi Māori Asthma Trust.	Half or full day training. Practical healthy housing tips for kaimahi working with whānau in the community. Training includes: energy efficiency, heating and lighting, disaster preparedness.	Māori providers.			Lynda Ryan Ph: 04 920 1484
Regional Public Health	Regional Public Health.	RPH Housing and Health activity includes: <ul style="list-style-type: none"> Targeted nurse led housing, health and social assessments for households with high health needs. Nurses refer to health and social services and link families to housing interventions Workforce development with secondary and primary services, as well as non- 	Households at risk of rheumatic fever, respiratory illness and skin infections. Children and young people. Secondary and primary care services.	Greater Wellington region.	Targeted: Free to high health need households and to health services.	Helen Topham Ph: 04 570 9002

Name	Lead Agency	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
		<p>health sector</p> <ul style="list-style-type: none"> Support to Regional Healthy Housing Coalition activities – Workforce development, Insulation programme, Consistent messages, landlord engagement Supporting development of healthy housing policy and clear pathways between housing and health sectors 				
Upper Hutt City Council Sustainable Living Education Trust	Upper Hutt City Council.	<p>Upper Hutt City Council has signed up to a national initiative called the Sustainable Living Education Trust and are offering eight week courses for participants to gain understanding about the sustainability of their own lifestyle and how to make positive changes. Classes are up to twenty people, two hours per week for eight weeks.</p> <p>Topics covered: energy efficiency, eco-building design and insulation, water use and protection, gardening with nature, organic veges, waste reduction, community resilience.</p>	Open.	Upper Hutt City.	Free.	<p>Community Services Division Of Upper Hutt City Council 838-842 Fergusson Drive Private Bag 907 Upper Hutt 5140</p> <p>Ph: 04 527 2169 Fax: 04 527 9818 www.upperhuttcity.com/communityservices</p>
Healthy Homes Happy Pockets Upper Hutt City Council	Upper Hutt City Council and Upper Hutt City Library.	A series of events run by Upper Hutt City Council all around the theme of saving money while looking after your family's health and the environment at the same time.	Open.	Upper Hutt City.	Free.	<p>Roderick Boys Upper Hutt City Council Ph: 04 527 2169</p> <p>http://www.upperhuttcity.com/Healthy-homes-happy-</p>

Name	Lead Agency	Description	Criteria/Target Group	Area	Subsidy level or Cost	Contact
						pockets
Community Law Service	Community Law Wellington and Community Law Hutt Valley.	Free specialised legal information, advice and assistance. Can represent you at tribunals and be used as a place for mediation. Provide outreach clinics - details on website.	Open.	Hutt Valley, Porirua and Wellington.	Free.	Email: info@wclc.org.nz Darien Mahony Wellington Community House Level 2, 84 Willis Street Ph: 04 499 2928 Nadine Warbrick Lower Hutt – Te Awakairangi Office, Level 2, 59 Queens Drive Ph: 04 568 8964 Outreach clinics: http://www.wclc.org.nz/free-legal-advice/legal-advice-in-your-suburb/
Tenancy Tribunal	Ministry of Business Innovation and Employment.	A specialised court that makes decisions about problems that landlords and tenants are unable to settle themselves. Landlords and tenants can make applications to the Tribunal. There are a variety of orders that may be made by the Court. These include: Possession orders involving termination of the tenancy; Monetary orders where the landlord or tenant must pay money to the other party; and Work orders where work is required to remedy damage, lack of repair or maintenance.	Adjudicator listens to both parties, hears evidence and witness accounts and then makes a decision. Parties normally represent themselves; it is unusual for parties to be represented by lawyers, though in special cases lawyers are allowed.	Greater Wellington.	Application to the Tribunal will cost \$20.44 GST included. Can award compensation or order work to be done up to \$50,000.	Ph: 0800 TENANCY (0800 836 262) info@dbh.govt.nz http://www.dbh.govt.nz/tenancy-tribunal

Intersectoral Housing Groups

Group	Lead	Purpose	Contact
Wellington Regional Healthy Housing Coalition		A forum for agencies in the Wellington region to share information and advocate on regional housing issues.	Peter Glensor (Chair) peter.glensor@commonlife.co.nz
Te Mahana: Wellington City prevention of Homelessness Strategy Working group	Wellington City Council.	A multi-agency group established to finalise Te Mahana and implement the strategy. Launch of strategy due Jan 2014.	Steve Flude Senior Community Resilience Adviser City Communities Wellington City Council PO Box 2199 Wellington Mobile: 021 247 9724 Ph: 04 8064724 ext. 9724 stephen.flude@wcc.govt.nz
Positive Pomare	Hutt Union and Community Health Centre.	A community and agency forum working through community issues related to the demolition of HNZN houses and future redevelopment in Pomare, alongside wider community opportunities.	Dina Awarau dina@huchs.org.nz
Wellington Region Affordable Housing Strategy	Greater Wellington Regional Council with Welcoss, the Wellington Council of Social Services	Work has two aims. We want: <ul style="list-style-type: none"> • People in the Wellington region to have secure, healthy homes they and can afford, and • To have a clear, workable region-wide strategy to achieve that goal 	Peter Glensor peter.glensor@commonlife.co.nz