

PUBLIC HEALTH ALERT

23 September 2015 - Page 1 of 1

Regional Public Health
Better Health For The Greater Wellington Region



To:	General Practices, Pharmacists, After-Hours Centres and Emergency Departments in the greater Wellington and Wairarapa regions
From:	Dr Annette Nesdale, Medical Officer of Health
Date:	23 September 2015
Title:	Cease using NUTRISON Energy Multi Fibre 1000ml until further notice

Please distribute the following information from the Ministry of Health and Ministry of Primary Industries to relevant staff in your organisation.

Cease using NUTRISON Energy Multi Fibre 1000ml until further notice

NUTRISON Energy Multi Fibre 1000ml: Notice of suspended distribution

The Ministry of Health and the Ministry for Primary Industries have been informed that NUTRICIA Advanced Medical Nutrition has suspended distribution of **NUTRISON ENERGY MULTI FIBRE 1000ML enteral feed product** as a precautionary measure.

The company is advising hospitals and clinicians to stop using the product until further notice.

This decision to suspend distribution follows information from a hospital in New South Wales, Australia, that one batch of Nutrison Energy Multi Fibre 1000ml is the possible source of bacterial sepsis in an immunosuppressed in-patient at the hospital.

The New South Wales Food Authority is currently in the process of conducting microbiological testing to understand whether or not the source of the issue is related to Nutrison Energy Multi Fibre 1000ml. NUTRICIA Advanced Medical Nutrition is working closely with the New South Wales Food Authority on this matter. Results of the microbiological testing are currently not available.

NUTRICIA advise that alternative products (listed below) are available for patient use under clinical guidance. For medical enquiries including alternative products available for use, please call NUTRICIA's Clinical Careline on **0800 636 228** (option 4).

Under clinical guidance, the following products may be provided for use:

- Nutrison Energy 1000ml
- Nutrison Multi Fibre 1000ml
- Nutrison Protein Plus Multi Fibre 1000ml

Customers may call NUTRICIA Customer Care on **0800 688 747** (option 2) to access alternative products. The Ministry of Health will provide further information when it becomes available.

The information contained in this message is legally privileged and confidential. If the reader of this message is not the intended recipient, you are hereby notified that use, dissemination, distribution or reproduction of this message is prohibited. If you have received this message in error, please notify us immediately. Thank you.

He ture no nga korero katoa kei roto o tenei karere, no reira, kia tupato. Mehemea kaore matau kua e mau. Me whakamohiotia atu ki to Tari, me te mea nana I tonu mai. E Tika Hoki.