



Community directory

Refugee health & related services

This directory is intended to provide information for the refugee community and providers of services for refugees. It is not a comprehensive list of all community services or agencies.

NATIONAL SERVICES

ORGANISATION	ADDRESS	PHONE/EMAIL	FUNCTION
Mangere Refugee Resettlement Centre	251 Massey Rd Mangere East AUCKLAND 2024	P (09) 276 6719 F (09) 276 6836 E dmurray@adhb.govt.nz	Provides health screening and assessment of all quota refugees arriving in New Zealand as part of a six-week programme of orientation for new arrivals. Refugee Status Seekers (Asylum Seekers) screening. http://www.arphs.govt.nz/health-information/promoting-health-wellbeing/refugee-health/contacts
Office of Ethnic Affairs	46 Waring Taylor St WELLINGTON 6011 PO Box 805 WELLINGTON 6140	P (+64) 4 494 0546 E ethnic.communities@dia.govt.nz Language Line P (04) 494 0546 0800 656 656	Provide advocacy and support for refugee communities. http://ethniccommunities.govt.nz/ Language Line Monday – Friday, 9.00 am – 6.00 pm Covers 11 government agencies, 37 languages available. www.language.govt.nz
FGM Education Programme	PO Box 99350 Newmarket AUCKLAND 1149	P (09) 302 4031 F (09) 302 4037 E nikki@exposure.org E info@fgm.co.nz	Provides information, support and education about female circumcision to health providers and communities affected by FGM www.fgm.co.nz

REGIONAL SERVICES

ORGANISATION	ADDRESS	PHONE/EMAIL	FUNCTION
ChangeMakers	Level 1, 39 Webb St WELLINGTON 6011 PO Box 9186 Marion Square WELLINGTON 6141		To promote the successful settlement of refugees in the Wellington region and to contribute to successful resettlement outcomes by furthering these interests with regard to health, education and employment opportunities, immigration issues, sports and culture. http://crf.org.nz/
Wellington Somali Council Incorporated	Level 1, Riddiford House 94 Riddiford St Newtown WELLINGTON 6021	E wsc@somalinz.org	An organisation that supports the Wellington Somali community. http://www.somalinz.org/
New Zealand Red Cross	National Office 69 Molesworth St Thorndon WELLINGTON 6011 Wellington Level 2, 39 Webb St Mt Cook WELLINGTON 6011 PO Box 6828 Marion Square WELLINGTON 6141 Hutt Valley PO Box 31059 LOWER HUTT 5040	P (04) 471 8250 F (04) 815 9101 P (04) 805 0304 E wellington@redcross.org.nz	New Zealand's national agency for refugee resettlement. https://www.redcross.org.nz/ Provides support and advice for refugees settling in the region. Runs a volunteer programme. https://www.redcross.org.nz/get-involved/volunteer-opportunities/
Refugee Trauma Recovery (RTR)	Level 6, 186 Willis St Te Aro WELLINGTON 6011 PO Box 11469 Manners St WELLINGTON 6142	P (+64) 4 805 0350 F (04) 805 0351	Specialised mental health services for refugees. http://www.refugeetraumarecovery.org.nz/

Skylight	Level 3, 5-7 Vivian St Te Aro WELLINGTON 6011 New Zealand PO Box 7309 Newtown WELLINGTON 6242 New Zealand	P New Zealand (04) 939 6767 0800 299 100 International (+64) 4 939 6767 F (+64) 4 939 4759 E info@skylight.org.nz	Skylight provides unique support to children, young people and their families through tough times of change, loss and grief – whatever the cause. www.skylight.org.nz
Regional Public Health	Level 1 Community Health Bldg Hutt Hospital Campus LOWER HUTT 5010 Private Bag 31907 LOWER HUTT 5040	P (04) 570 9002	Work with refugees when they first settle in the region. Provide health screening follow-up, health education and advocacy services. http://www.rph.org.nz/content/default.html Health Promoter activities undertaken in partnership with refugee communities.

REFUGEE WOMEN'S GROUPS

ORGANISATION	ADDRESS	PHONE/EMAIL	FUNCTION
Shakti			To facilitate and ensure the good health and overall well-being of New Zealand's migrant and refugee communities through culturally competent services within a culturally appropriate environment. http://shakti-international.org/shakti-nz/ 0800SHAKTI
Somali		Maluz (04) 380 2451 Yurub (04) 380 2452	To provide social support and empower Somali women. http://www.somalinz.org/services/womensgroup/
Te Whare Tiaki Wahine Women's Refuge – ki Porirua	GF, Pember House 16 Hagley St PORIRUA 5022 PO Box 50178 PORIRUA 5240	P Crisis/Office (04) 237 7027 F (04) 237 7028 E tiaki.wahine@plwvs.co.nz	An independent, bicultural community organisation that has support services designed especially for children, young people, Māori women, Pasifika women and migrant and refugee women. Also assists lesbian women, older women and women with disabilities.
Hutt Valley Women's Refuges	PO Box 30612 LOWER HUTT 5010	P Crisis/Office (04) 569 1040 F (04) 570 0832 E refuge.inc@xtra.co.nz	
Kokiri Marae Māori Women's Refuge	57 Oxford Terrace LOWER HUTT 5010	P 24 Hr Crisis Office (04) 566 5025 F (04) 560 4676 E awhi-mai@xtra.co.nz	
Wellington Women's Refuge Community Office	Level 1, 264 Cuba St WELLINGTON 6011 PO Box 11985 WELLINGTON 6142	P Crisis (04) 473 6280 Office (04) 385 1012 F (04) 801 7410 E advocate@wwr.org.nz	https://www.wellingtonwomensrefuge.co.nz
Te Whare Rokiroki, Māori Women's Refuge Community Office	Level 1, 264 Cuba St WELLINGTON 6011 PO Box 11985 WELLINGTON 6142	P Crisis (04) 802 5898 Office (04) 801 5384 F (04) 801 9767 E TWR@maoriwomensrefuge.org.nz	
Whare Manaaki Incorporated	PO Box 50495 PORIRUA 5240	P Crisis/Office (04) 234 6118 F (04) 234 6119 E wharemanaaki@xtra.co.nz	

HEALTH CENTRES PROVIDING REFUGEE HEALTH SERVICES

ORGANISATION	ADDRESS	PHONE/EMAIL	FUNCTION
Hutt Union & Community Health Service	Lower Hutt 47 Farmer Cres Taita LOWER HUTT 5011	Lower Hutt P (04) 567 6414	Provide low cost primary health care services and interpreting services.
	Petone 451 Jackson St Petone LOWER HUTT 5012	Petone P (04) 568 6392	
Newtown Union Health Service	14 Hall Ave Newtown WELLINGTON 6021	P (04) 380 2020	Provide low cost primary health care services and interpreting services.
Naenae Medical Centre	39 Treadwell St Naenae LOWER HUTT 5011	P (04) 567 1066	
Ora Toa Cannon's Creek Medical Centre	Bedford Court WELLINGTON 5024	P (04) 237 5152	
Pacific Health Services	16 Bedford Court Cannons Creek PORIRUA 5024	P (04) 237 9824 E p hs.porirua@xtra.co.nz	
	PO Box 53026 PORIRUA 5240		
Porirua Union & Community Health Service	221 Bedford St Cannons Creek PORIRUA 5024	P (04) 237 4207	
Upper Hutt Health Centre	Off Queens St Car Park PO Box 40044 UPPER HUTT 5140	P (04) 920 1800	
Waiwhetu Medical Centre	148 Whites Line East Waiwhetu LOWER HUTT 5010	P (04) 569 2463	

OTHER REGIONAL SERVICES

ORGANISATION	ADDRESS	PHONE/EMAIL	FUNCTION
Interpreting Wellington	186 Willis St Te Aro WELLINGTON 6011	P 04 384 2849 0508 463 377 E request@interpret.org.nz	Available 24 hours, seven days a week for face-to-face and telephone interpreting services in the Wellington region, and widely throughout New Zealand as required. A branch of Interpreting New Zealand Inc. Provides training and professional development for interpreters drawn from local refugee and migrant communities. Offers workshops on working with interpreters to user agencies. www.interpret.org.nz

Please contact us on (04) 570 9002 if you would like to be included in this directory in the future, if your contact details change, or if you would like more copies of this directory.