**A transcript for the video ‘COVID - getting your vaccination’, including descriptions of audio and visual content.**

*Please note: Captions appear at the bottom of the screen throughout this video. Words appear in white text and are highlighted by a black background.*

**Visual:**

In bold, lower case text, the words ‘Getting your vaccination’ are written on a light purple background. Directly below the text is a thick white circle, with a large tick stamped in the centre. A small bottle of liquid with the words PFIZER VACCINE sits alongside.

**Voice over/captions:**

Hi there! I’m here at Wellington Hospital with Stew for his COVID vaccination. We’ll be following Stew so you can visualise what this process is like, and you know what to do when you come in for your vaccine.

**Visual:**

In a basic hospital clinic corridor, a tear drop shaped flag stands with the words ‘COVID-19 Vaccination Centre’ written across it. Sitting alongside and looking straight to camera is Stew, who is using a wheel chair. Stew has short brown hair and wears a grey woollen jumper over a brown collared shirt. Standing on the left is Shannon. Shannon has short, fair, wavy hair with an undercut. She wears earrings, a white blouse with small black polka dots and maroon trousers with a swipe card at her waist. She is sign interpreting directly to camera.

**Voice over/captions:**

Let’s go.

**Visual:**

Shannon turns her head to Stew. They share a brief smile. Shannon walks ahead as Stew follow’s in his wheel chair.

**Voice over/captions:**

When you arrive, you will first go through the reception. The receptionist will give you a form for you to fill out your name, address and date of birth.

**Visual:**

A mid shot of Stew and Shannon sitting next to a table scattered with clipboards.

Shannon looks straight to camera and sign interprets. Stew, now wearing a short sleeved brown shirt and glasses concentrates on filling out a form.

A close up over Stew’s shoulder reveals he is holding a pen and completing a COVID-19 Vaccination consent form.

**Voice over/captions:**

After entering your details into the computer, the receptionist will fill out a card, recording the date you have come in for your vaccine. You must keep this card after receiving both vaccines.

**Visual:**

A receptionist sits at a desk with a computer, paperwork, hand sanitiser, tissues and a sign laying on top that reads ‘Do you need more time, space or assistance’. The receptionist has long brown hair, wears glasses and a grey jumper. As the receptionist completes a form with pen in hand, Shannon sits alongside and sign interprets to camera. On the opposite side of the desk is Stew who patiently waits. The receptionist finishes the form and hands it over to Stew.

**Caption:** (inaudible)

**Visual:**

Stew wheels into shot and communicates with a person wearing a navy hoodie, with their hair tied back in a bun. They direct Stew toward someone standing in between two large banners. The banners have a picture of a Pfizer vaccine bottle with a tick through it’s centre. The words ‘Unite against Covid-19’ are written on the bottom of each.

**Voice over/captions:**

Now in this area, there are plenty of private cubicles for vaccination. The nurse will call for you in the reception area, take you through to this vaccination area and sit with you. They will follow a list of questions and complete a series of checks with you, before actually giving you the vaccine. Once these can be ticked, the nurse will ask if you consent to the vaccine. If you consent to receiving it that day, the nurse will then prepare the needle and administer the vaccine.

**Visual:**

In a basic cubical made up with partition walls, Shannon sign interprets to camera. Stew is tucked alongside at a small table. The table has a large yellow needle bin, sanitiser, paperwork and a light green plastic tray with medical items. Also sitting at the table is a nurse with short curly hair, glasses and a light blue-green blouse with dark trousers. The nurse faces Stew and communicates by speaking and gesturing with their hands, occasionally noting things down.

**Caption:** (inaudible)

**Visual:**

Stew lifts up the sleeve of his shirt. The nurse in the blue-green blouse takes a needle out of the plastic tray and demonstrates the required arm position. Their arm is tucked firmly against their body. Stew looks directly to camera and the nurse moves in with the needle. The nurse looks to camera as if to say ‘ready?’ and then administers the vaccine. The nurse sits back as Stew moves off holding his form and passing some cubicles along the way.

**Voice over/captions:**

After your vaccine, you’ll take your form and paper with you and bring these to the person at the desk, who will check the information and log it into the system.

**Visual:**

Stew now sits at a different desk, as Shannon stands and sign interprets directly to camera. Stew sits opposite someone who wears glasses with their hair tied back. They wear a black and white top with a black cardigan. The person holds a form, checking in with Stew and giving a friendly smile as they log information into their laptop.

**Caption:** (inaudible)

**Visual:**

Two trestle tables stretch along the wall of a room. The table tops are covered with an assortment of laptops, paperwork, sanitiser, water cups and water jug. A handful of chairs also sit alongside. Stew is sitting, folding his form in half. He glances up at the person opposite him. They have short white hair and are dressed in a dark V-neck jumper with a check shirt. They hold a form and speak to Stew before focusing on the screen of the lap top.

**Voice over/captions:**

Now this is the observation area where you will come to wait. You’ll give your form in to the person at the desk, and they will update the system to say you’re ready for your second vaccine. They will look at a future date for your vaccine, discuss the date and time with you and book this in.

**Visual:**

A wider view reveals Shannon standing next to the person in the dark V-neck jumper. They are in the observation area. Beside them is a large poster that reads ‘COVID-19 vaccination centre’. The person finishes writing on a small card and then hands it over to Stew.

**Voice over/captions:**

Here in the observation area, you will sit and wait for 20 minutes after the vaccine. This is to ensure that you’re okay, that you haven’t experienced an adverse reaction and become seriously unwell. Therefore, you will be waiting for 20 minutes.

**Visual:**

Stew and Shannon sit side by side in front of a large white board that has the words ‘for waiting’ hand written in big capital letters. They look straight to camera, smiling warmly as Shannon sign interprets.

**Voice over/captions:**

Now you’ve seen the whole process of getting the COVID vaccine. When you go to the vaccination centre, you should be following the same process. First you arrive at reception, then you make your way to the cubicles to receive your vaccine, and out to the observation area where you will sit for 20 minutes. You might find that the vaccination centre is larger and the spaces look quite different, but that’s alright. You will still follow the same process to get your vaccine.

**Visual:**

Shannon now sign interprets next to a light purple and white, tear drop shaped flag. It has the words ‘COVID-19 Vaccination Centre written on it’. Behind her is a wall dotted with laminated signs, some have arrows and some read things like ‘Toilets’, ‘Fire evacuation’ and ‘Staff clinic’.

**Voice over/captions:**

Did the vaccine hurt, Stew?

**Visual:**

Stew and Shannon are sitting in front of the white board and Shannon looks to Stew and asks the question. Stew whole-heartedly shakes his hand and head.

Shannon looks back to the camera and smiles, while Stew gives two thumbs up!

**Voice over/captions:**

Great! Come on down and get vaccinated!

**Visual:**

On a light purple background, the words ‘For more information’ written in bold black text sit within a light coloured square with rounded edges. Directly below are the words ‘Call Healthline on 0800 358 5453’, ‘Speak to your family Doctor’, ‘Visit: covid19.govt.nz/health-and-wellbeing/covid-19-vaccines’.

A soft fade reveals the following words in bold black text on a light purple background ‘Vaccination is a safe, free and effective way to protect ourselves and each other. Thank you.’

Beneath the text sits three logos:

Unite against COVID-19, Hutt Valley DHB and Capital and Coast District Health Board.

END.