



WELL HOMES

Wellington Housing Coordination Service

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Quarterly Newsletter JULY - SEPTEMBER 2018

Well Homes is a housing coordination service for the greater Wellington region that supports whānau to live in a **warm, dry and safe home.**

GOODBYE VANESSA

It is with great sadness that we report that Vanessa Cameron has resigned from her position as the Programme Manager of Well Homes, to take up an exciting opportunity as the Clinical Programme facilitator at Te Awakairangi.



Vanessa was instrumental in writing and submitting the RFP for the Well Homes Programme contract, which RPH and partners gained in 2015. Over the last three years, the programme has gone from strength to strength under Vanessa's leadership. We wish you luck Vanessa, and are currently recruiting into the role.

WINTER ENERGY PAYMENT

Just a reminder that the Winter Energy Payment for 2018 finishes on 29th September 2018.

This year the payment has run for 13 weeks, and helps with the cost of heating homes during the winter period. Eligible clients do not need to do anything to get this payment, it should be paid to them automatically if those receiving qualifying benefits.

As of next year the winter period will increase to 22 weeks starting from 1 May and finishing on 1 October (inclusive).

For further information please visit the Work and Income site: workandincome.govt.nz/map/income-support/extra-help/winter-energy-payment/winter-payment-periods.html

INTERVENTION NUMBERS

during this period

255

 Visits completed

543

 Total number of family members
(311 of those being children)

Interventions identified	No. of referrals
Beds and bedding	438
Ceiling Insulation	38
Curtains	205
Financial assistance	7
Floor coverings	6
Floor Insulation	14
Health referral	17
Heating sources	143
Key messages on creating a warmer, drier and healthier home	255
Minor repairs	240
Mould kit	255
Other	377
Social housing relocation	33
Social referral	2
Support with power bills	3
Ventilation	20
Total	2053

HUTT MANA CHARITY AND WELL HOMES INITIATIVE

Well Homes have been invited to be a part of a very exciting initiative. Hutt Mana Charity have donated \$90,000 for housing improvements across the Porirua area. \$60,000 of this will be used for healthy housing interventions (housing improvements beyond what can be offered through the programme) and \$30,000 for health interventions (e.g. clothing, dental treatments...). Whānau will be identified by staff at PUCHS (Porirua Union and Community Health Services), and a joint home

visit by Latisha Coffey (Public Health Nurse, RPH) and David Pierce (Well Homes assessor, SST) to evaluate the home. Kaboossendia Media staff will visually record the property before and after the visit as well as document the whānau's experiences living in a cold, damp and mouldy home. The evaluation component of the project is being worked through at the moment. To date nine whānau have engaged and been assessed, and a variety of housing supports given.

KŌANGA DAY (KŌANGA MEANS SPRING)

MIRANDA AND NIGER STREET SPRING CLEAN. SATURDAY 1ST SEPTEMBER.



On the 1st Well Homes coordinated a Kōanga clean-up day in Porirua to celebrate spring. It was an opportunity for neighbourhood mahi and fun, and to work with local agencies to support residents of Miranda and Niger Streets to get rid of unwanted items and rubbish. Staff from each

service were available on the day to help with the clean-up and to chat about the support they offer in the area. 200 sausages, 100 tooth brush kits and 12 skip bins (69 cubic meters) of rubbish were removed.



Regional Public Health
HAUORA Ā IWIKI TE ŪPOKO O TE IKA A MĀUI
Better health for the greater Wellington region

porirua city 

 **NEW ZEALAND POLICE**

 **FIRE EMERGENCY**

 **wesley community action**

 **INGOT SCRAP METALS**

 **NEW ZEALAND RED CROSS**
KŌHĀRA WHĒRO KŌHĀRA

 **THE SALVATION ARMY**

 **SUSTAINABLE TRUST**



 **MARAEROA MARAE HEALTH CLINIC**

 **Housing New Zealand**
Housing New Zealand Corporation



THANKS FOR YOUR SUPPORT!

A huge thank you to Abbott Bin Hire and INGOTS Metal recyclers for the time and resources they donated to our clean up day

PHONE 04-568-8300

INGOT SCRAP METALS

CASH FOR SCRAP 



ABBOTT
Bin Hire Ltd
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Call Kat: 528 7640
For prompt & professional service



ASSESSOR'S TOP TIP FOR THE QUARTER!

David Pierce, Well Homes assessor

Energy savings at Christmas

Christmas is around the corner and the inevitable shopping can be an unwelcome drain on finances. There is however some shopping that may actually save you money through Christmas and beyond!

Have a go at shopping around for a power deal that suits your household energy habits. Now is an ideal time of year, especially for those families whose Winter Energy Payment support ended at the end of September.

> Where to start?

If you can access the internet, check out powerswitch.org.nz. Powerswitch is a free service that helps you decide which power company and pricing plan is best for you. Its run by Consumer New Zealand, so the information is independent and impartial.

Go to the Trends page and select Wellington on the drop down menu. A very colourful chart will pop-up showing the average electricity prices across all the various power companies. You can select or de-select whichever companies you wish to compare.

If you decide to switch company, the process is – in most cases – free of charge. Powerswitch guides you through this process or you can simply phone the company you wish to move to.

We appreciate that many households are restricted in their choice of available power companies because of previous debt or disconnection. For existing debts, Work & Income may be able to assist via a Recoverable Assistance Payment Grant but if you are in a position to shop around, we fully recommend it.



consumer.
powerswitch

DO YOU HAVE HOUSEHOLD MANAGEMENT CONCERNS?

Agnes Ta'anoa, Well Homes administrator, has received a number of calls this quarter from different agency staff asking if Well Homes can offer weekly cleaning support services to their clients. This is not a service that Well Homes can provide, instead clients should be directed back to their GP's or ACC Case Managers who may be able to support them with accessing home healthcare. GP's can also look at whether your clients is eligible for a disability allowance which may be able to help with this. For further information on the disability allowance see www.workandincome.govt.nz/products/a-z-benefits/disability-allowance



SAFEKIDS FUNDED TAMARIKI SAFETY BOXES

Shirley Pierce, Public Health Nurse, meet with Alex and Em from SafeKids while they were in Wellington, and discussed how the SafeKids funded safety devices were being disturbed through the assessors, potential to apply again next year, and Shirley had the opportunity to make suggestions around future interventions which she thinks could be of value. To date 85 of the 100 boxes have been given out.

APPRECIATION POST ❤️

Thank you to Puti & Tui from Well homes for everything you've done this morning!

Brand new heater, brand new baby gate, brand new boxes, new thermal curtains, brand new cot blankets and brand new bunk beds with linen! Also helping us get back onto the priority housing list even though we have a home (which they've advised for us to get out of ASAP hence the advocacy) You've made me feel heaps better knowing this house wasn't as great as people from the outside thought it was, thank you wonderful ladies again! ❤️



WELL HOMES ATTENDS CHURCH EXPO DAY IN UPPER HUTT

Well Homes attended the Church Expo Day held at The Church of Jesus Christ of Latter Day Saints, Totara Park, Upper Hutt. The Upper Hutt Community Event was a success with Well Homes receiving a number of self-referrals and giving out a lot of healthy housing information.



USEFUL INFORMATION ABOUT WELL HOMES

Time frames that Well Homes works to:

1 – 2 WEEKS	4 – 6 WEEKS	3 – 9 MONTHS
REFER	VISIT	FEEDBACK
Referral received: <ul style="list-style-type: none"> • Receipt of referral sent. Whānau phoned: <ul style="list-style-type: none"> • Agree to visit (yes/no). • If no, referrer is advised by letter. 	Assessment booked: <ul style="list-style-type: none"> • Visit completed by assessor. • Referrers are contacted by letter if we are not able to make a time with whānau. 	<ul style="list-style-type: none"> • When all housing interventions are finished a report is sent to the referrer, medical centre, whānau and put into medical records. • Interim feedback is available at any time. Phone 0800 675 675, or email wellhomes@huttvalleydhub.org.nz

The referral form/information about our service is available online: www.rph.org.nz/housing

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